### Did you know?



- Our office represents over 41 local and national mortgage lenders.
  - We close transactions all over Massachusetts and Southern NH.
  - We are an authorized closing agent for FHA, VA, USAA, Bank of America, Quicken Loans, and Navy Federal Credit Union.
    - We can close a transaction in less than 6 business days, from order to closing.
- Our top priority is to make you, our business partners, look good.
  - We guarantee your client's satisfaction with our services.





### Our New Title Quote Application

### Mortgage Loan Officers and Real Estate Agents can now access our new title quote application.

#### What does the application do?

- Produce instant title quotes
- Create seller's net sheets
- Create Pre-HUDs
- **Store** your quotes, net sheets and HUDs
- Send them to your clients via email
- Mobile & Desktop online access



Sign up for access at www.TheBestClosings.com/quotes







### CFPB's New Closing Disclosure Form (CDF)

CONSUMER FINANCIAL PROTECTION BUREAU



### Countdown

# 105 Days







#### The Consumer Financial Protection Bureau

- The CFPB is a new federal agency
- Created by Dodd-Frank Wall Street and Consumer Protection Act
- Dodd-Frank Act became Law July 21, 2010
- CFPB Started operation July 1, 2011
- Responsible for supervising and creating hundreds of new rules and regulations under the Act
- Final rules to be effective January 10, 2014
- Rules regarding disclosures expect to be effective after August 2014
- Mandatory use of new forms by August 1, 2015
- Lender Must ensure third-party service providers understand and comply



### **CFPB Mandates**

#### CFPB Places two major requirements on lender with regard to the CDF

- Produce the CDF and ensure accuracy of the information
- Ensure the CDF is received by the consumer at least three business days before consummation While the lender can partner with the closing agent/attorney to perform these tasks, it is at lender's discretion and the lender is ultimately responsible



### Production and Delivery

### Factors lenders will consider to determine who will handle production and delivery

- Process, workflow and staffing
- Evidence of compliance
  - The lender must retain or have available to them each completed disclosure and all documents related to such disclosures, for <u>five years</u> after consummation

### Production and Delivery

#### Liability

- > RESPA (Real Estate Settlement Procedures Act) and TILA (Truth in Lending Act) disclosures are now combined in the new rules (Regulation Z).
- ➤ Penalties can range from \$5,000 per day for a violation, \$25,000 per day for reckless violations and \$1 million per day for knowing violations.

While the lender can partner with the title/closing agent to perform these tasks, it is at lender's discretion and the lender is ultimately responsible

- ➤ What ever decision is made ...
  - Closing Attorneys/Settlement Agents and lenders must work closely
    - Managing and sharing transaction info
- >Some lenders will not want to/be able to create and deliver CDF
- ➤ How will Closing Attorneys/Settlement Agents handle different lender requirements?

- ➤ Why will collaboration be necessary to prepare the CDF?
  - ➤ Underlying information is located in two separate systems
    - Loan-centric info in lenders' loan origination systems
    - Property-centric info in title/settlement agent's system
- ➤ Nature of CDF requires final preparation and publication in one system

#### How will information move?

- **≻**Manual
- **Electronic**
- ► Pro forma CD
- Closing Statement
- **≻**Other

#### Challenges

- Establishing final numbers/versions
- ➤ Non-standard communications
- ➤ Division of Responsibility/Liability
- ➤ Obtaining Loan Estimate Data
- ➤ Obtaining calculating tolerance/cures
- **≻**Other

### Accuracy and Timing

#### When must Closing Disclosure be provided?

- Must be received by the consumer no later than three business days before consummation
- Combines TIL three-day timing requirements under MDIA and RESPA
- > Business days is the specific definition of business day
  - ► Includes Saturdays
  - Excludes Sunday and legal holidays

### Accuracy and Timing

#### **Consummation vs. Closing**

- Consummation: "the time that a consumer becomes contractually obligated on a credit transaction."
- > State contract law controls
- When is the borrower legally obligated to accept the loan?
  - Signing of note?
  - Funding?
  - Commitment letter?
- Focus is on borrowers obligations not lenders

### Why a Three Day Rule

#### 1. Reconcile the statutes

Congressional mandate: "The Bureau must determine when the integrated disclosures must be provided, given that the statutory requirements are not in sync."

#### 2. Improve consumer understanding of mortgage loan transactions

Give consumer time to review the final costs, ask questions, negotiate to reduce costs and gather the necessary funds.

3. Eliminate the opportunity for bad actors to surprise consumers with unexpected costs at the closing table.



### What exactly was proposed

#### §1026.19 (f):

• The creditor shall ensure that the consumer receives the disclosures required under paragraph (f)(1)(i) of this section no later than three business days before consummation (TILA wording)

#### **Example:**

 If settlement is scheduled for Thursday then the consumer must receive the disclosures by Monday.

### Effectively, a three day waiting period after the final disclosure is received by the consumer;

• Changes to the final disclosure will trigger a new three business day waiting period unless an exemption applies.



### How will this work in practice?

#### What is a "Business Day"

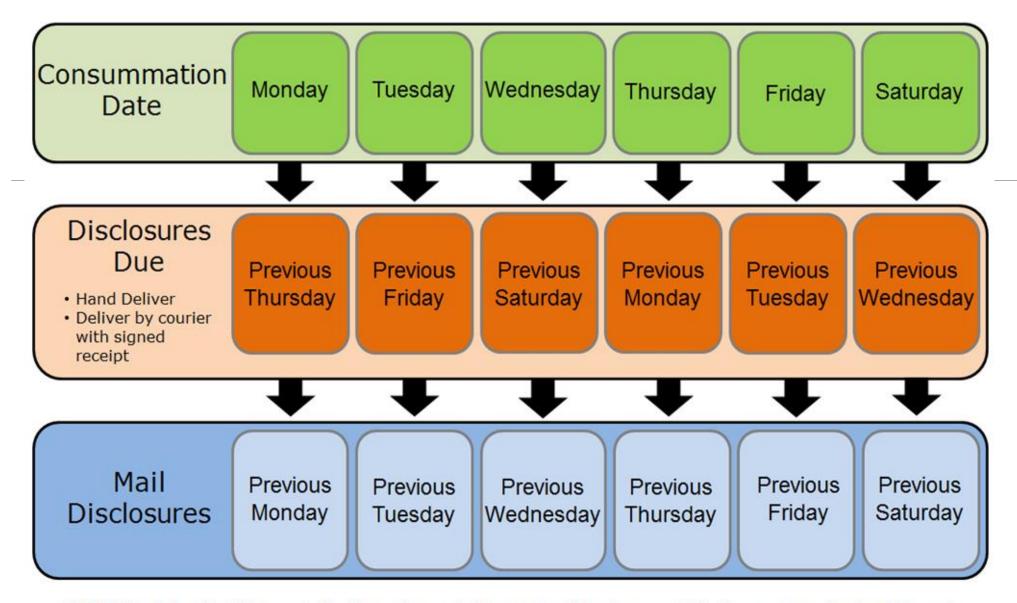
All calendar days except Sundays and Federal legal public holidays

#### Three ways to deliver:

- In person
  - Disclosure is deemed received by the consumer the day it is delivered in person
- Mail/Fed-Ex/Courier
  - Creditor or settlement agent can presume the consumer received the disclosure three business days after mailing
  - This presumption may be rebutted by evidence that the consumer received the disclosures earlier or later than three business days.
- E-mail
  - Same presumption as for mail
  - Creditor or settlement agent must comply with E-Sign and must get prior approval from the consumer to use electronic disclosure.

### Accuracy and Timing

Legal Public Holidays		
New Year's Day	Labor Day	
Birthday of MLK, Jr.	Columbus Day	
Washington's Birthday	Veterans Day	
Memorial Day	Thanksgiving Day	
Independence Day	Christmas Day	



**NOTE:** If a federal holiday falls in the three-day period, add a day for disclosure delivery.

The three-day period is measured by days, not hours. Thus, disclosures must be delivered three days before consummation, and not 72 hours prior to consummation.

Disclosures may also be delivered electronically on the disclosures due date in compliance with E-sign requirements.



## Can Consumer Waive the Waiting Period?

#### Bona Fide Personal Financial Emergency

- Fact intensive
- One example: Imminent foreclosure sale

#### How to waive?

- Can only waive after receiving the disclosure
- Give the creditor a dated written statement describing the emergency
  - Specifically modifies or waives the waiting period
  - Signed by all consumers who are primarily liable on the legal obligation
- Printed forms for this purpose are prohibited



### Exemptions to three day waiting period

#### Five category of changes that will not trigger new waiting period

- Seller Buyer negotiation
- Minor cost increase
- Post Closing change to government fee
- Correct non numerical clerical error
- Tolerance refund



### Post Receipt Seller – Buyer negotiation

After the consumer receives the disclosures, the consumer and the seller agree to make changes to the transaction and those changes affect the costs of the items disclosed

#### **Example**

- Consummation scheduled for Thursday
- Consumer received the disclosures on Monday
- Walk-through inspection on Wednesday morning
- Discovery of damage to the dishwasher
- Parties agrees to \$500 credit
- Okay to close on Thursday



### Post Delivery minor cost increase (\$100)

Amount actually paid by the consumer does not exceed the amount disclosed by more than \$100

Aggregate not each item

#### Example

- Disclosure has homeowner's insurance premium of \$800
- Premium is actually \$850
- \$50 understatement is not a violation
- Okay to close with corrected disclosure

### Post closing change (government fee only)

#### A locality could change its recording fees, without advance notice

- Okay to close and send revised disclosures three days after determining the actual fee
- Re-disclosure must take place within 30 days of closing

#### Example:

- Closing occurs on a Monday
- Recorder changes fees on Tuesday before settlement agents records documents
- Fees charged by the recorder's office differ from those disclosed
- Place revised disclosure in the mail no later than Friday, three business days after Tuesday



### Correction of non numerical clerical error

Inadvertent or technical errors will not be considered violations of the disclosure requirements

An error is considered clerical if it does not affect a numerical disclosure

#### Example

- Disclosure identifies the incorrect settlement service provider as the recipient of a payment
- Okay to close
- Creditor/settlement agent must provide revised disclosures reflecting the correct payee
- As soon as reasonably practicable
- But no later than 30 days after closing



### Tolerance refund

If an amount listed on the disclosure exceeds the tolerance, which would entitle the consumer to a refund, the refund can be included in the disclosure without triggering a new waiting period

#### Example

- Disclosure has creditor tolerance violation
- Creditor cures violation at or after closing
- Okay to close as scheduled
- New disclosure must be created
  - As soon as reasonably practicable
  - No later than 30 days after consummation



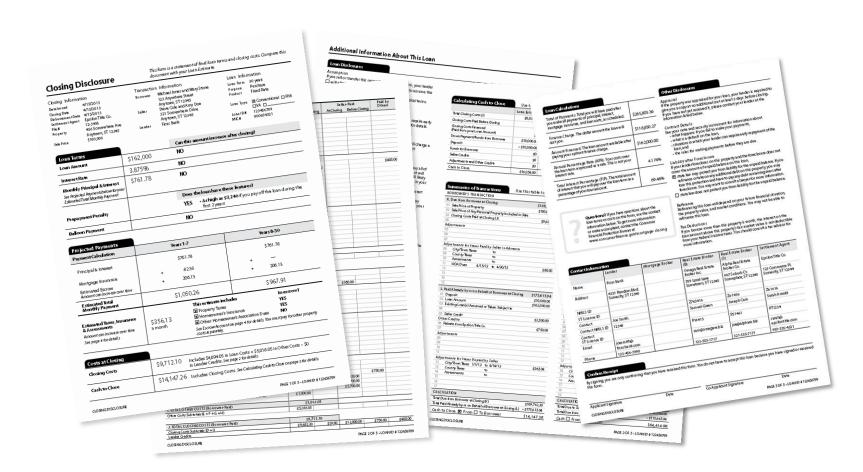
### Tolerances

Charges subject to <u>zero</u> tolerance are:

- The lender's or mortgage broker's charges for its own services
- Charges for services provided by an affiliate of the lender or broker
- Charges for which the consumer can't shop



### The CDF







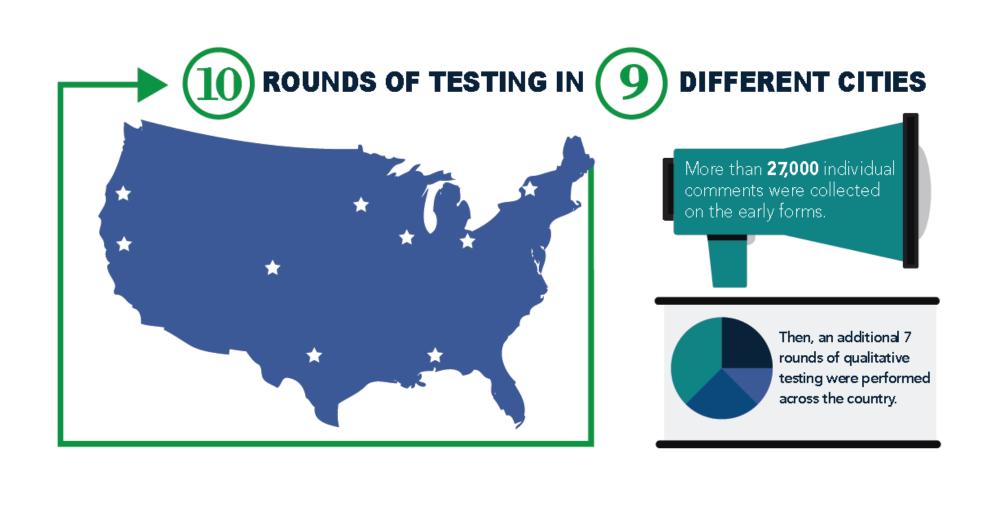
# form went through TWO YEARS

of rigorous testing (that's 730 days)











#### NEW FORMS OUTPERFORMED THE CURRENT FORMS

**62**%

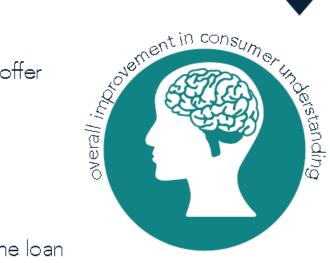
Improvement in overall understanding of the final loan offer

**75**%

Improvement in identifying the loan amount

**75**%

Improvement in identifying total cash required to close the loan



#### IMPROVED CUSTOMER UNDERSTANDING

**29%** 

Improvement in overall consumer understanding

12%

Improvement in understanding how interest rates can change

**32**%

Improvement in identifying negative amortization features



#### IMPROVED MONTHLY PAYMENTS UNDERSTANDING

**197%** 

Improvement in identifying the highest possible total monthly payment in the final loan offer

**54%** 

Improvement in identifying monthly payments including adjustable-rate loans max payment

**47**%

Improvement in understanding monthly principal and interest payment change



### Closing Disclosure Form (Page 1)

#### **Closing Disclosure**

This form is a statement of final loan terms and closing costs. Compare this document with your Loan Estimate.

Closing Information Transaction Information Loan Information 4/15/2013 Michael Jones and Mary Stone 30 years Date Issued Borrower Loan Term 4/15/2013 123 Anywhere Street Purchase Closing Date Purpose. Disbursement Date 4/15/2013 Anytown, ST 12345 Fixed Rate Product Epsilon Title Co. Steve Cole and Amy Doe Settlement Agent Seller 12-3456 321 Somewhere Drive ■ Conventional □ FHA File# Loan Type 456 Somewhere Ave Anytown, ST 12345 Property Anytown, ST 12345 Ficus Bank Loan ID# 123456789 Lender \$180,000 000654321 Sale Price MIC#

**Loan Terms** 

Can this amount increase after closing?

162 000 NO



### Closing Disclosure Form (Page 1)

Loan Terms		Can this amount increase after closing?
Loan Amount	\$162,000	NO
Interest Rate	3.875%	NO
Monthly Principal & Interest	\$761.78	NO
See Projected Payments below for your Estimated Total Monthly Payment		
		Do es the loan have these features?
Prepayment Penalty		YES • As high as \$3,240 if you pay off the loan during the first 2 years
Balloon Payment		NO



Projected Payments				
Payment Calculation	1	ears 1-7	Yes	ars 8-30
Principal & Interest		\$761.78	\$	5761.78
Mortgage Insurance	+	82.35	+	_
Estimated Escrow Amount can increase over time	+	206.13	+	206.13
Estimated Total Monthly Payment	\$	1,050.26	\$9	967.91
Estimated Taxes, insurance & Assessments Amount can increase over time See page 4 for details	\$356.13 a month	This estimate include  Property Taxes  Homeowner's insur  Other: Homeowner's  See Escrow Account on pacosts separately.	ance s Association Dues	In escrow? YES YES NO ast pay for other property



See page 4 fordetails		See Escrow Account on page 4 for details. You must pay for other property costs separately.		
Costs at Closing				
Closing Costs	\$9,712.10	Includes \$4,694.05 in Loan Costs + \$5,018.05 in Other Costs - \$0 in Lender Credits. <i>See page 2 for details</i> .		
Cash to Close	\$14,147.26	Includes Closing Costs. See Calculating Cash to Close on page 3 for details.		

CLOSING DISCLOSURE PAGE 1 OF 5 • LOANID # 123456789

Next



## **Closing Cost Details**

			rer-Paid	Selle	er-Paid	Paid by
Loan Costs		At Closing	Before Closing	At Closing	Before Closing	Others
A. Origination Charges		\$1,8	02.00			
01 0.25 % of Loan Amount (Points	5)	\$405.00				
02 Application Fee		\$300.00				
03 Underwriting Fee		\$1,097.00				
04						
05						
06						
07						
08						
B. Services Borrower Did Not Sh	op For	\$23	6.55			<u> </u>
01 Appraisal Fee	to John Smith Appraisers Inc.					\$405.00
02 CreditReportFee	to Information Inc.		\$29.80			
03 Flood Determination Fee	to Info Co.	\$20.00				
04 Flood Monitoring Fee	to Info Co.	\$31.75				
05 Tax Monitoring Fee	to Info Co.	\$75.00				
06 Tax Status Research Fee	to Info Co.	\$80.00				
07						
08						
09						
10						
C. Services Borrower Did Shop F	or	\$2,6	55.50			
01 Pest Inspection Fee	to Pests Co.	\$120.50				
02 Survey Fee	to Surveys Co.	\$85.00				
03 Title – Insurance Binder	to Epsilon Title Co.	\$650.00				
04 Title – Lender's Title Insurance	to Epsilon Title Co.	\$500.00				
05 Title – Settlement Agent Fee	to Epsilon Title Co.	\$500.00				
06 Title – Title Search	to Epsilon Title Co.	\$800.00				
07						
08						
D. TOTAL LOAN COSTS (Borrowe	r-Paid)	\$4,6	94.05			
Loan Costs Subtotals (A + B + C)		\$4,664.25	\$29.80			



### Other Costs E. Taxes and Other Government Fees \$85.00 \$85.00 01 Recording Fees Deed: \$40.00 Mortgage: \$45.00 02 Transfer Tax to Any State \$950.00 F. Prepaids \$2,120.80 01 Homeowner's Insurance Premium (12 mo.) to Insurance Co. \$1,209.96 02 Mortgage Insurance Premium ( mo.) \$279.04 03 Prepaid Interest (\$17.44 per day from 4/15/13 to 5/1/13) \$631.80 04 Property Taxes (б mo.) to Any County USA G. Initial Escrow Payment at Closing \$412.25 01 Homeowner's Insurance \$100.83 per month for 2 mo. \$201.66 02 Mortgage Insurance per month for mo. 03 Property Taxes \$105.30 per month for 2 mo. \$210.60 04 05 06 07 08 Aggregate Adjustment -0.01



08 Aggregate Adjustment		- 0.01				
H. Other		\$2,40	00.00			
01 HOA Capital Contribution	to HOA Acre Inc.	\$500.00				
02 HOA Processing Fee	to HOA Acre Inc.	\$150.00				
03 Home Inspection Fee	to Engineers Inc.	\$750.00			\$750.00	
04 Home Warranty Fee	to XYZ Warranty Inc.			\$450.00		
05 Real Estate Commission	to Alpha Real Estate Broker			\$5,700.00		
06 Real Estate Commission	to Omega Real Estate Broker			\$5,700.00		
07 Title – Owner's Title Insurance	(optional) to Epsilon Title Co.	\$1,000.00				
08						
I. TOTAL OTHER COSTS (Borrow	rer-Paid)	\$5,01	18.05		-	
Other Costs Subtotals (E + F + G +	Other Costs Subtotals (E + F + G + H)					



Other Costs Subtotals (E + F + G + H)

\$5,018.05

J. TOTAL CLOSING COSTS (Borrower-Paid)	\$9,7	12.10			
Closing Costs Subtotals (D + I)	\$9,682.30	\$29.80	\$12,800.00	\$750.00	\$405.00
Lender Credits					

CLOSING DISCLOSURE

PAGE 2 OF 5 • LOAN ID # 123456789

Next



Calculating Cash to Close	Use this table to see what has changed from your Loan Estimate.					
	Loan Estimate	Final	Did this change?			
Total Closing Costs (J)	\$8,054.00	\$9,712.10	YES • See Total Loan Costs (D) and Total Other Costs (I)			
Closing Costs Paid Before Closing	\$0	- \$29.80	YES + You paid these Closing Costs before closing			
Closing Costs Financed (Paid from your Loan Amount)	\$0	\$0	NO			
Down Payment/Funds from Borrower	\$18,000.00	\$18,000.00	NO			
Deposit	- \$10,000.00	- \$10,000.00	NO			
Funds for Borrower	\$0	\$0	NO			
Seller Credits	\$0	- \$2,500.00	YES → See Seller Credits in Section L			
Adjustments and Other Credits	\$0	- \$1,035.04	YES + See details in Sections K and L			
Cash to Close	\$16,054.00	\$14,147.26				



### **Summarles of Transactions**

### Use this table to see a summary of your transaction.

### **BORROWER'S TRANSACTION**

K. D	ue from Borrow	er at Closi	ng		\$189,762.30
01 5	Sale Price of Prop	erty			\$180,000.00
02 5	Sale Price of Any	Personal Pr	rope	rty Included in Sale	
03 (	Tosing Costs Pai	d at Closing	g (J)		\$9,682.30
04					
	ıstments		Вι	ıyer's Summary	
05				<u> </u>	
06					
07					
Adju	istments for Ite	ms Paid by	r Sel	ler in Advance	
08	City/Town Tax	52	to		
09	County Taxes		to		
10	Assessments		to		
11	HOA Dues	4/15/13	to	4/30/13	\$80.00
12					
13					
14					
15					

### SELLER'S TRANSACTION

M. I	Due to Seller at 0	losing			\$180,080.00
01	Sale Price of Prop	perty			\$180,000.00
02	Sale Price of Any	Personal P	rope	rty Included in Sale	
03					
04					
05		Call	or!	c Cummary	
06		3611	er :	s Summary	
07					
08					
Adj	ustments for Ite	ms Paid by	/ Sel	ler in Advance	
09	City/Town Taxe	S	to		
10	County Taxes		to		
11	Assess ments		to		
12	HOA Dues	4/15/13	to	4/30/13	\$80.00
13					
14					
15					
16					



17		
15		
L. Paid Already by or on Behalf	of Borrower at Closing	\$175,615.04
01 Deposit		\$10,000.00
02 Loan Amount		\$162,000.00
03 Existing Loan(s) Assumed or	Taken Subject to	
04		
05 Seller Credit		\$2,500.00
Other Credits	Buyer's Summary	,
06 Rebate from Epsilon Title Co	•	\$750.00
07	continued	
Adjustments		
08		
09		
10		

16		
N. Due from Seller a	t Closing	\$115,665.04
01 Excess Deposit		
02 Closing Costs Paid	d at Closing (J)	\$12,800.00
03 Existing Loan(s) A	ssumed or Taken Subject to	
04 Payoff of First Mo	rtgage Loan	\$100,000.00
05 Payoff of Second	Mortgage Loan	
06 07	Seller's Summary	
08 Seller Credit	continued	\$2,500.00
09		
10		
11		
12		



ΙU			
11			
Adju	stments for Items Unpai	d by Seller	
12	City/Town Taxes 1/1/13	to 4/14/13	\$365.04
13	County Taxes	to	
14	Assessments	to	
15			
16			
17			
CALC	ULATION		
Total	Due from Borrower at Clos	ing (K)	\$189,762.30
Total	Paid Already by or on Beha	alf of Borrower at Closing (L)	- \$175,615.04
Cash	to Close 🗵 From 🗌	To Borrower	\$14,147.26

12			
13			
Adju	istments for Items Unpaid	d by Seller	
14	City/Town Taxes 1/1/13	to 4/14/13	\$365.04
15	County Taxes	to	
16	Assessments	to	
17			
18			
19			
CAL	CULATION		
Tota	l Due to Seller at Closing (A	<b>(</b> )	\$180,080.00
Total Due from Seller at Closing (N)			- \$115,665.04
Cas	h 🗌 From 🗷 To Seller		\$64,414.96

CLOSING DISCLOSURE PAGE 3 OF 5 • LOANID # 123456789



### Additional Information About This Loan

### Loan Disclosures Assumption If you sell or transfer this property to another person, your lender ☐ will allow, under certain conditions, this person to assume this loan on the original terms. will not allow assumption of this loan on the original terms. Demand Feature Yourloan has a demand feature, which permits your lender to require early repayment of the loan. You should review your note for details. does not have a demand feature. Late Payment If your payment is more than 15 days late, your lender will charge a late fee of 5 % of the monthly principal and interest payment Negative Amortization (Increase in Loan Amount) Underyour loan terms, you are scheduled to make monthly payments that do not pay all of the interest due that month. As a result, your loan amount will increase (negatively amortize) , and your loan amount will likely become larger than your original loan amount. Increases in your ban amount lower the equity you have in this property. may have monthly payments that do not pay all of the interest due that month. If you do, your loan amount will increase (negatively amortize), and, as a result, your loan amount may become larger than your original loan amount. Increases in your loan amount lower the equity you have in this property. do not have a negative amortization feature. Partial Payments Yourlender 🗵 may accept payments that are less than the full amount due (partial payments) and apply them to your loan. may hold them in a separate account until you pay the rest of the payment, and then apply the full payment to your loan. does not accept any partial payments. If this loan is sold, your new lender may have a different policy.

You may lose this property if you do not make your payments or satisfy other obligations for this loan.

Security Interest

You are granting a security interest in

456 Somewhere Ave., Anytown, ST 12345

### Escrow Account

For now, your loan

Will have an escrowaccount (also called an "impound" or "trust" account) to pay the property costs listed below. Without an escrow account, you would pay them directly, possibly in one or two large payments a year. Your lender may be liable for penalties and interest for failing to make a payment.

Escrow				
Escrowed Property Costs over Year 1	\$2,473.56	Estimated total amount over year 1 for your escrowed property costs: Homeowner's Insurance Property Taxes		
Non-Escrowed Property Costs over Year 1	\$1,800.00	Estimated total amount over year 1 for your non-escrowed property costs: Homeowner's Association Dues You may have other property costs.		
Initial Escrow Payment	\$412.25	A cushion for the escrow account you pay at closing. See Section G on page 2.		
Monthly Escrow	\$206.13	The amount included in your total		

FORECLOSURE: "You may lose this property if you do not make your payments or satisfy other obligations for this loan."

110								
Estimated Property Costs over Year 1	Est imated to tal amount over year 1. You must pay these costs directly, possibly in one or two large payments a year.							
Escrow Waiver Fee								

### in the future.

Your property costs may change and, as a result, your escrow payment may change. You may be able to cancel your escrow account, but if you do, you must pay your property costs directly. If you fail to pay your property taxes, your state or local government may (1) impose fines and penalties or (2) place a tax lien on this property. If you fail to pay any of your property costs, your lender may (1) add the amounts to your loan balance, (2) add an escrow account to your loan, or (3) require you to pay for property insurance that the lender buys on your behalf, which likely would cost more and provide fewer benefits than what you could buy on your own.

Next



Loan Ca kulations	
Total of Payments. Total you will have paid after you make all payments of principal, interest, mortgage insurance, and loan costs, as scheduled.	\$285,803.36
Finance Charge. The dollar amount the loan will cost you.	\$118,830.27
Amount Financed. The loan amount available after paying your upfront finance charge.	\$162,000.00
Annual Percentage Rate (APR). Yourcosts over the loan term expressed as a rate. This is not your interest rate.	4.174%
Total Interest Percentage (TIP). The total amount of interest that you will pay over the loan termas a percentage of your loan amount.	69.46%



Questions? If you have questions about the loan terms or costs on this form, use the contact information below. To get more information or make a complaint, contact the Consumer Financial Protection Bureau at www.consumerfinance.gov/mortgage-dosing

### Other Disclosures

### Appraisal

If the property was appraised for your loan, your lender is required to give you a copy at no additional cost at least 3 days before closing. If you have not yet received it, please contact your lender at the information listed below.

#### Contract Details

See your note and security instrument for information about

- · what happens if you fail to make your payments,
- what is a default on the loan,
- situations in which your lender can require early repayment of the loan, and
- the rules for making payments before they are due.

#### Liability after Foreclosure

If your lender forecloses on this property and the foreclosure does not cover the amount of unpaid balance on this loan,

- State law may protect you from liability for the unpaid balance. If you refinance or take on any additional debt on this property, you may lose this protection and have to pay any debt remaining even after foreclosure. You may want to consult a lawyer for more information.
- state law does not protect you from liability for the unpaid balance.

#### Refinance

Refinancing this loan will depend on your future financial situation, the property value, and market conditions. You may not be able to refinance this loan.

#### **Tax Deductions**

If you borrow more than this property is worth, the interest on the loan amount above this property's fair market value is not deductible from your federal income taxes. You should consult a tax advisor for more information.

Real Estate Broker Real Estate Broker Settlement Agent

321-555-7171

### Contact Information

Lender

ficusbank.com 1 23-456-7890

			,-,,	(B)	(S)							
Name	Ficus Bank		^ CL			NIT. "D	, ciamina valvara	a sala r				
Address	4321 Random Blvd. Somecity, ST 12340		ACKNOWLEDGMENT: "By signing, you are only									
NMLS ID			confirming that you have received this form. You do									
ST License ID				l     ( -		11-1-1						
Contact	Joe Smith		not have to accept this loan because you have signed									
Contact NMLS ID	1 2345				•		,	J				
Contact ST License ID			or re	eceived	this for	n."						
Email	joesmith@	'		samwomegare.biz	уоефатрпателях	saraniw						

epsilontitle.com

987-555-4321

### Confirm Receipt

CLOSING DISCLOSURE

Phone

By signing, you are only confirming that you have received this form. You do not have to accept this loan because you have signed or received this form.

123-555-1717

Applicant Signature Date Co-Applicant Signature Date





## **CFPB**

## **Presentation End**

## **THANK YOU!**







## **END of PRESENTATION**

### **END of PRESENTATION**







## Did you know:



- Our office represents over 41 local and national mortgage lenders.
  - We close transactions all over Massachusetts and Southern NH.
    - We are an authorized closing agent for FHA, VA, USAA, Bank of America and Navy Federal Credit Union.
    - We can close a transaction in less than 6 business days, from order to closing.
- Our top priority is to make you, our business partners, look good.
  - We guarantee your client's satisfaction with our services.





## Mission Statement

### Our mission is to:

- provide the finest quality service and expertise in the title and settlement service business.
- provide timely and accurate transactions that exceed all expectations.
- treat every customer as a valued partner.
- handle every transaction as a unique project.
- provide personalized attention to all of our clients and business partners.
- provide innovative solutions.
- have a staff that is pleasant, empowered and accountable.
- make customer satisfaction our number-one priority.
- do business with uncompromised integrity.

